

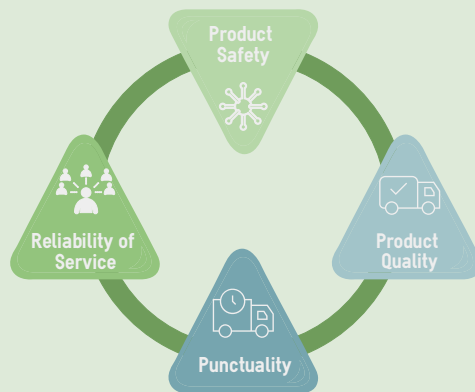
TAKING QUALITY THE EXTRA MILE

STI Freight Management Quality Policy Statement

STI FM GmbH and its entities operate a food and non-food product freight forwarding service.

STI FM GmbH and its entities strive to offer all customer's an exceptional level of customer service and quality at all times.

Through a policy of continuous quality improvement we are committed to achieve and maintain highest standards for:



This will be guaranteed within a cost profile agreed with our customers, adhering to world class standards for quality and customer service. In partnership with our customers, their nominated suppliers, and our employees and transport service providers, we are working towards the goal of total customer satisfaction on all levels of our organisation.

This is achieved by a continuous monitoring of and action taking for our quality targets.

As evidence of our commitment we operate under Quality Management Systems certified to: ISO 9001:2015

Our systems will be independently verified by fully accredited third party companies.